

BRIGHT PATTERN vs. RingCentral

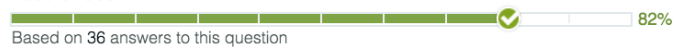


A G2 Crowd Customer Ratings Report

BRIGHT PATTERN



Ease of Use



Quality of Support



Meets Requirements



Is the product headed in the right direction?



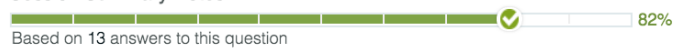
Session Routing



Session Queuing



Session Summary Notes



Concurrent Calling



Administrator Access



[read g2 report](#)

BRIGHT PATTERN

best ROI and time to go live of all CCaaS vendors

BRIGHT PATTERN

Improve your customer experience faster than ever before

[Learn more](#)

1.6 months

Best Est. ROI

FALL

2019

2.8 months
G2 Average



G2 comparison scores in key satisfaction areas for CCaaS

[Learn more](#)

Ease of doing business



Quality of support



Ease of setup



Likely to recommend



[read g2 report](#)